



Service provided by Avon Minibuses until February 2021. From February onward, the service will be fulfilled by a Redmaids' High bus.

South Bristol bus route, timings and stops 2020-2021

Pick up point	Pick up time
Wrington Village (Golden Lion)	07:30
Airport Tavern bus stop	07:50
Bus stop A370 Coronation Road / Gaol Ferry pedestrian bridge (church side of Coronation Road)	08:15
Arrive at Redmaids' High Senior School, Westbury Road	08:40

Return stops	Return times
Depart School Reception	16:15
Bus stop A370 Coronation Road / Gaol Gerry Bridge (river side of Coronation Road)	16:40
Airport Tavern bus stop	17:15
Wrington Village (Golden Lion)	17:35

- Price per term
- Advance booking through Redmaids' High School
- Invoiced termly

Please read in conjunction with the Terms and Conditions overleaf

To enquire or to book a place, please contact Miss Faye Atkin via the school office on 0117 962 2641 or email f_atkin@redmaidshigh.co.uk



South Bristol service

Booking terms and conditions:

- A booking is considered a full-time, Monday to Friday, reservation, on the basis of at least one whole term (eg Sept to Dec).
- We are not able to take ad hoc reservations and any part-time reservations will be charged at the full-time rate in order to secure the viability of the service.
- We will issue a mobile phone number to all families and parents who should alert the driver directly if your daughter is absent (a phone call or text message).
- Please encourage your daughter to be at the collection point ten minutes before the stated time.
- Our policy will be to depart at the stated time rather than wait until all passengers have arrived.
- Invoicing for the bus fare will be carried out termly with the fees invoice.
- No refunds are possible for individual journeys missed by passengers, planned or unplanned.
- The bus will be driven by an experienced driver who meets all the necessary legal requirements. A reserve driver will be provided if necessary.
- In the event of a breakdown, a second bus will be deployed.
- In certain circumstances, eg heavy snow, we may need to cancel the service. In this event, we will contact parents by phone or text message to inform them that there will be no service that day. The cost of the cancelled journey will be credited at the next invoice.
- The school would prefer to provide you with general updates regarding this service by email. Please let us know if you have a preferred alternative method.
- We ask for one term's notice of cancellation of your daughter's place.
- If the bus has not arrived by its scheduled arrival time, please allow 10 minutes after the scheduled arrival time before contacting the school.

In order to confirm a booking, please provide the following essential information:

- The number of seats required and the name of the child(ren)
- Your collection point
- Confirmation of which days your daughter will be using the bus
- An emergency contact number for at least one parent/carer (please ensure any changes to these details are given to the school promptly).

Thank you.