



Clifton bus route, timings and stops 2019-20

Pick up point	Pick up time
Berkeley Place, opposite QEH Theatre	7.50-7.55am
Alma Vale bus stop, Pembroke Road, opposite All Saints Church	8.05-8.10am
Clifton Down Road bus stop (opposite Christchurch Green)	8.15-8.20am
Arrive Redmaids' High Senior School, Westbury Road	8.35am

- £185.00 per term
- Advance booking through Redmaids' High School
- Invoiced termly

Please read in conjunction with Terms and Conditions overleaf

To enquire or to book a place, please contact Miss Faye Atkin via the school office on 0117 962 2641 or email f_atkin@redmaidshigh.co.uk

Sept 2019



Clifton Bus service

Booking terms and conditions:

1. A booking is considered a full-time, Monday to Friday, reservation, on the basis of at least one whole term (eg Sept to Dec).
2. We are not able to take ad hoc reservations and any part-time reservations will be charged at the full-time rate in order to secure the viability of the service.
3. We will issue a mobile phone number to all families and parents should alert the driver directly if your daughter is absent (a phone call or text message).
4. Please encourage your daughter to be at the collection up point five minutes before the stated time.
5. Our policy will be to depart at the stated time rather than wait until all passengers have arrived.
6. Invoicing for the bus fare will be carried out termly with the fees invoice.
7. No refunds are possible for individual journeys missed by passengers, planned or unplanned.
8. The bus will be driven by an experienced driver who meets all the necessary legal requirements. A reserve driver will be provided if necessary.
9. In the event of breakdown, a second bus will be deployed.
10. In certain circumstances, eg heavy snow, we may need to cancel the service. In this event, we will contact parents by phone or text message to inform them that there will be no service that day. The cost of the cancelled journey will be credited at the next invoice.
11. The school would prefer to provide you with general updates regarding this service by email. Please let us know if you have a preferred alternative method.
12. We ask for one term's notice of cancellation of your daughter's place.

In order to confirm a booking, please provide the following essential information:

- a. the number of seats required and the name of the child(ren);
- b. your collection point;
- c. confirmation of which days your daughter will be using the bus; and
- d. an emergency contact number for at least one parent/carer (please ensure any changes to these details are given to the school promptly).

Thank you.