



REDMAIDS'
HIGH SCHOOL
FOR GIRLS | BRISTOL



Redland bus route, timings and stops 2021-22

Pick up point	Pick up time
Redland Road layby opposite Grove Park	08:15
Redmaids' High Senior School	08:30

Return stop	Return time
Redmaids' High Senior School	16:15
Redland Road layby opposite Grove Park	16:30

- We ask that you get your daughter to the bus stop **5 minutes before the bus is due to depart** in the mornings.
- Junior School parents need to be with their daughter whilst she gets on board in the morning and be at the bus stop when it returns your daughter in the afternoon.
- The price per term is £190.
- The bus charge is added to the termly school fees bill.

Please read in conjunction with the Terms and Conditions overleaf.

To enquire or book a place, please contact Miss Faye Atkin via the school office on 0117 962 2641 or email at:
f_atkin@redmaidshigh.co.uk

Updated June 2021



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Redland Bus Service

Booking terms and conditions

- A booking is considered a full-time, (Monday to Friday), reservation on the basis of at least one whole term (e.g. September to December).
- We are not able to take ad hoc reservations and any part-time reservations will be charged at the full-time rate in order to secure the viability of the service.
- We will issue a mobile phone number to all families and parents who should alert the driver directly if your daughter is absent (via a phone call or text message). **For use by parent not student please.**
- Please encourage your daughter to be at the collection point five minutes before the stated pick up time.
- Our policy will be for the bus to depart at the stated time rather than wait until all passengers have arrived.
- No refunds are possible for individual journeys missed by passengers, planned or unplanned.
- Invoicing for the bus fare will be carried out termly with the fees invoice.
- The bus will be driven by an experienced driver who meets all the necessary legal requirements. A reserve driver will be provided if necessary.
- In the event of a breakdown, a second bus will be deployed.
- In certain circumstances, e.g. heavy snow, we may need to cancel the service. In this event, we will contact parents by phone, text message or email to inform them that there will be no service that day. The cost of the cancelled journey will be credited at the next invoice.
- The school would prefer to provide you with general updates regarding this service by email. Please let us know if you have a preferred alternative method.
- We ask for half a term's notice of cancellation of your daughter's place.
- If the bus has not arrived by its scheduled arrival time, please allow ten minutes before contacting the school.

In order to confirm a booking, please provide the following essential information:

- The number of seats required and the name of the child(ren).
- Your collection point and confirmation of which days your daughter will be using the bus.
- An emergency contact number for at least one parent/carers (please ensure any changes to these details are given to the school promptly).